OPINIONS OF ASSOCIATE DEGREE AND UNDERGRADUATE STUDENTS IN TOURISM DEPARTMENT ABOUT INTERNSHIP: THE CASE OF SIIRT AND BATMAN UNIVERSITY

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EXTENSIVE SUMMARY

Nowadays rapidly developing tourism sector, tourists are increasingly conscious of their desire to get quality service. For this reason, the necessity of being qualified and educated employees in the tourism sector has arisen. For this reason, it is necessary for the students of secondary education, undergraduate and undergraduate education in our country to take practical training in addition to their theoretical courses, in short, internship.

The aim of this research is to determine the opinions of the associate and undergraduate students in the tourism departments about the internship, the problems experienced during the internship period and what is the winner of the internship.

In this study, survey technique was utilized. The universe of the survey study, which is applied for the purpose of the research, consists of 80 students who have undergraduate and undergraduate studies at the tourism field in Siirt and Batman Universities. 65 student questionnaires were applied for our study.

Reliability analyses have shown that its scale is reliable. the data obtained in the direction of the research purpose were evaluated with the help of the SPSS 22.0 package program. In the application part, frequency analysis, "Mann-Whitney U" and "Kruskall-Wallis H" tests were performed.

As a result of the research, it is required that the internship in tourism requires great patience, the theoretical training taken in the internship and the internship in tourism have developed the people from every direction. Moreover, it was seen that tourism students had meaningful differences according to sex in the internship perceptions.